

STUDENT SUPPORT SERVICES

There are numerous Student Support Services to assist students throughout their time at CCD. These consist not just of CCD Resources, but also Campus Resources to help students get around the Auraria Campus. Use the Helpful Terms below to get started.

Helpful Terms

Academic Advisor

Advising experts serving new and continuing students based on CCD's Advising Pathways and students' declared majors/programs. They serve as the main point of contact to help students confirm their choice of major/program, discuss placement test results, complete an academic plan, understand academic policies and procedures, track their progress towards graduation or transfer, provide support as needed, and connect to campus resources. Ideally, based on CCD's 1 student, 1 Advisor model, students will connect with one Academic Advisor throughout their entire academic career at CCD.

Academic Calendar

www.CCD.edu/Academic-Calendar

The period that makes up the school year. CCD's academic calendar consists of two 15-week semesters (fall and spring) and one 10-week summer semester. There are set start and end dates for each semester. Payment, drop, registration, and grading policies are set in accordance to the academic calendar. Not all classes follow the traditional 15-week (or 10-week in summer) schedule.

Academic Progress

Academic Progress is a College policy that dictates the minimum GPA students must maintain to continue enrollment at CCD. Failure to meet Academic Progress requirements could affect financial aid eligibility.

Academic Year

Students are assigned an academic year depending upon the number of college-level credit hours completed.

- Freshman: Successful completion of fewer than 30 college-level semester credit hours.
- Sophomore: Successful completion of 30 or more college-level semester credit hours.
- Unclassified: Awarded a degree at the associate level or above.

Census Date

The last date on which students can drop a class and receive a refund. Classes dropped before the census date will not appear on a student's academic record. Students who withdraw from a class after census date will not receive a refund. Withdrawn classes will appear on the academic record with a grade of W. The census date varies depending upon the length of the class. Students should refer to their schedule of classes to determine the census date for each class.

Corequisite

If a course has a corequisite, students must take the course simultaneously with another. It is the student's obligation to know and meet course corequisites as stated in the course description section of the CCD Catalog and the web course schedule. Corequisites will be checked at registration and the student may be dropped if the corequisite is not met.

College-Level Courses

Courses numbered 100 or higher (ex. MAT 121). Grades received in college-level courses are used when calculating GPA. These courses can be used to satisfy graduation requirements.

College Opportunity Fund (COF)

A stipend provided to eligible undergraduate students who are Colorado residents. The stipend pays a portion of total in-state tuition for students attending a Colorado public institution or a participating private institution. The stipend is paid on a per-credit-hour basis. The credit-hour amount is set annually by the General Assembly.

Consortium

A written agreement between two schools that allows a student to be co-enrolled at CCD and another institution and receive financial aid based on the combined enrollment at both institutions.

Course Load

The typical course load for full-time CCD students is 12 or more credit hours. For tuition and certification purposes, students who register for fewer than 12 credit hours are considered part-time during the academic year.

For enrollment verification purposes, student course load (fall, spring or summer) is defined as the following:

- 12 credits is full-time
- 9 credits is three-quarter time
- 6 credits is half-time
- Fewer than 6 credits is less than half-time

Developmental Courses

Courses numbered below 100 (ex. MAT 050). Grades received in developmental courses are not used when calculating GPA and these courses cannot be used to satisfy graduation requirements.

Drop Date

See "Census Date" above

Emancipation

For tuition classification (residency) purposes, unmarried students under the age of 23 whose parents do not live in Colorado who are emancipated are eligible to establish their own domicile upon reaching 22 years of age. Students may only establish domicile after being emancipated. Thus, an individual emancipated at age 22 may be considered for in-state tuition based on their domicile in Colorado after turning 23.

FAFSA

The Free Application for Federal Student Aid (FAFSA) must be submitted annually in order to determine eligibility for financial aid.

FERPA

Family Educational Rights and Privacy Act of 1974 (FERPA) is a Federal law that protects the privacy of a student's education records.

GPA

Grade Point Average (GPA) is the average grade earned by a student. This is a measure of a student's academic achievement and is calculated by dividing the total number of grade points earned by the total number of credits attempted. Only grades received in college-level courses taken at CCD are used to calculate GPA.

Home Institution

For both consortium agreements and inter-institutional registration, the home institution refers to the institution from which the student is seeking a certificate or degree. Typically, the student receives financial aid from the degree-granting institution (the home institution).

Host Institution

For both consortium agreements and inter-institutional registration, the host institution refers to the institution where the student will be visiting and taking courses to transfer back to the home institution.

Inter-Institutional Registration

CCD students may take select college-level courses at MSU Denver, Colorado School of Mines, or CU Denver under the inter-institutional agreement, if space is available. Under this agreement, MSU Denver and CU Denver students may take select college-level courses at CCD, if permitted by their home institution.

Late Start/Accelerated

Courses designated as Late Start/Accelerated have varying start and end dates compared to the traditional 15-week semester courses.

Major

The field of academic study in which a student specializes. The selected major will determine which courses are required for a student's program of study.

Prerequisite

If a course has a prerequisite, students must have certain knowledge to be successful in the course. The prior knowledge may be demonstrated through a test score or a successful completion of a prior course (ex. must have completed CCR 092 with a grade of C or better). Completion of the prerequisite is required prior to enrolling in the course. Grades of U/D, U/F, D, F, W, or Incompletes are not acceptable. It is the student's obligation to know and meet course prerequisites as stated in the course description section of the CCD Catalog and the web course schedule. Prerequisites will be checked at registration and the student may be dropped if a prerequisite is not met.

Sequence

Set of two or more courses in one subject area usually taken in numerical order (ex. ENG 121, ENG 122).

Withdrawal Date

The last date a student can drop a class and receive a grade of W. No refund will be given for classes withdrawn from after the census date. Students must withdraw from their course(s) via their CCDConnect account. Students who stop attending classes without withdrawing will receive failing grades. The withdrawal date varies depending upon the length of the course. Students should refer to their schedule of classes to determine the withdrawal date for each course.

CCD Resources

Academic Technology Center (ATC)

The Academic Technology Center, located in Boulder Creek Building, Room 104, provides access to computers for all students. Students can access e-mail, print class work, access Desire2Learn (D2L), get help with programming, software support, and help with CIS class work assignments. Students may check out course materials or headsets with a valid student ID.

Accessibility Center

www.CCD.edu/Access | 303.556.3300

The Accessibility Center provides accommodations and services to students with documented disabilities in order to provide equal access to all programs, services, and activities offered at CCD. Students with documented disabilities who need reasonable accommodation to access their courses and college activities should notify the Accessibility Center to apply for services and accommodations including: sign language interpreting, alternative media production, note taking, assistive technology, ADA classroom furniture assistance, and extended time on tests.

CCD complies with and fully supports Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990 (ADA), including changes made by the ADA Amendments Act of 2008, regarding nondiscrimination on the basis of disability (documentation required).

Questions?

Patty Davies
Director of Human Resources
Title IX/Title VII/ADA/Sec 504 Coordinator
Administration Building, Room 310
Campus Box 240
P.O. Box 173363
Denver, CO 80217-3363

Telephone: 303.352.3310

Or

Office for Civil Rights
U.S. Department of Education
1244 Speer Blvd., Suite. 300
Denver, CO 80204-3582

US Department of Education (Office of Civil Rights) | <http://www2.ed.gov/about/offices/list/ocr/know.html>

Campus Tours

www.CCD.edu/Schedule-Your-Visit | 303.352.3166

Campus Tours are available to prospective students and their families. Individual or group tours are available. Campus Tours include an informal presentation about CCD services and a tour of the Auraria Campus.

Career and Technical Tutoring Services (CTTS)

Career and Technical Tutoring Services (CTTS) provides free individualized and small group tutoring in many subjects for students who have declared a Career and Technical Education (CTE) major or concentration, or are in a CTE class and are registered and attending classes at CCD. CTTS is a federally-funded Perkins activity that serves hundreds of CCD students each year; activity staff work with CTE faculty and staff to provide the most appropriate services for each student.

Career Development Center

www.CCD.edu/Career | 303.352.3306

The Career Development Center (CDC) helps students find their career and academic path and gain career experience. It also assists with job search preparedness skills such as resume writing and interviewing. The CDC provides career workshops and advising sessions. The CDC also maintains the "Career Connections" database, which is an online site for students to find part-time and work study jobs while attending CCD, as well as internships and full-time jobs after graduation.

College Pathways

www.CCD.edu/CollegePathways | 303.352.3301

College Pathways is CCD's concurrent enrollment program. Concurrent enrollment students can take CCD classes at their high school campus, as well as on the Auraria campus, and college credits may be used for high school credits.

The Concurrent Enrollment Programs Act of 2010 is intended to broaden access to and improve the quality of concurrent enrollment programs, improve coordination between institutions of higher education, and ensure financial transparency and accountability. This legislation also established the ASCENT program in order to allow students who have met the graduation requirements of their high schools, have earned a minimum of twelve transferable college credits, and are deemed college-ready to complete a year of college while enrolled in a fifth year of high school.

For more information, students should contact either the professional school counselor at their high school or CCD's College Pathways office.

Cyber Center

The Cyber Center, located on the first floor of the Confluence building, is a bank of 40 computers that serves as CCD's Registration Lab for new and current students. Students can access CCD's website, CCDConnect, and student email year round to stay up to date on the college's important dates and events. While students cannot print classwork or access D2L in the Cyber Center, they can apply to CCD as well as complete important registration and financial aid requirements during the steps to enrollment process. The Cyber Center is surrounded by the Offices of Admissions, Registration & Records, Financial Aid & Scholarships, Academic Advising Center, Cashier's Office, Accessibility Center, and the Testing Center to serve as a one-stop-shop for students to get a successful start at CCD.

Foundational Skills Institute

www.CCD.edu/GED | 303.556.3805

The Foundational Skills Institute conducts high school equivalency test preparation classes, community English-as-a-Second-Language (ESL) classes, and basic math skills classes. More information, including locations, class schedules, and admission requirements is available online.

Resource Center

www.CCD.edu/RC | 303.556.4964 | Cherry Creek 141

The Resource Center's mission is to enhance the academic success of all students at the Community College of Denver. Staff are available to

assist students throughout their whole college journey -- from application to graduation.

Programs and services of the Resource Center are holistic; the delivery of services utilizes a wrap-around approach to assist the student in areas relating to academic wellness, financial wellness, and personal wellness. Students are assigned a Retention Specialist and receive guidance and coaching with the following: academic advising, course selection, graduation and transfer planning, understanding the financial aid process, financial aid and scholarship assistance, budgeting, career planning, time management, study skills, access to tutors, test taking skills, access to campus and community events and resources, and opportunities to participate in community service projects.

- The First Year Experience Program - Guides the transition into college for all first-time college students.
- The Link - Provides links to on campus and off campus resources that will enhance the academic success of all students at CCD.
- The Denver Scholars Program - Assists students so that they keep their scholarships and maintain success as college students.
- Student Success Workshops - Free workshops to strengthen wellness in students' academic, personal, and financial lives. The workshops are available to all students at CCD.

Student Life

www.CCD.edu/StudentLife | 303.556.2597 | Tivoli Student Union, Room 309

Student Life provides opportunities for personal and social growth outside of the classroom. Student Life offers a variety of services including

- Referrals for day care, health, housing, and employment services
- In-house food bank and textbook lending library to help students who are struggling financially
- Student Government Association
- Student organizations and clubs
- Leadership training
- Student conduct procedures oversight

Testing Center

www.CCD.edu/Testing

The Testing Center offers a variety of testing services, including:

- Assessment testing for English, reading, and math placement
- Placement exams for Spanish, French, Chinese, and biology
- Prior Learning Assessment, such as CLEP and DANTES
- Licensure exams and entrance exams, such as the Graduate Record Exam (GRE) and Test of English as a Foreign Language (TOEFL)
- GED testing
- Test proctoring for CCD and distance learning students

Transcript Requests

Students may request copies of their CCD academic records from the Admissions, Registration & Records office. All transcripts must be requested in writing or ordered online through their student account at www.CCD.edu/Transcripts.

Transcripts will not be released for students who have financial or academic holds on their accounts. This includes past due balances and other financial obligations due to CCD or any other Colorado Community College.

The cost of transcripts depends on the service option selected by the student. See chart below for available service options and charges. Payments may be made by cash, check, or credit card and are due at the time of the request. Processing time does not include delivery time. Transcripts are processed within the time specified, sent to the Auraria campus mail room, and forwarded on to USPS.

Transcripts requested for pick-up will be destroyed if not picked up within 30 days of the request.

Service Options Available

Service Option (electric or paper)	Delivery Option	Service Charge ¹
Electronic Transcript	Electronic	\$3.00 each
Paper Transcript (Mailed)	Standard USPS	\$3.00 each
Paper Transcript	Pick-up	\$10.00 each
Paper Transcript with Attachment (Mailed)	Standard USPS	\$10.00 each
Paper Transcript with Attachment	Pick-up	\$10.00 each

¹ Prices subject to change. Expedited mailing incurs an additional fee.

Transfer Success Center

www.CCD.edu/Transfer | 303.556.2461

The Transfer Success Center (TSC) provides services, tools, and resources designed to support students transferring to any four-year college or university. Specific service areas include

- transfer advising and planning
- tours to four-year institutions
- college fairs
- monthly recruiter visits from in-state and out-of-state colleges
- transfer sessions, events, and activities

TRIO Program

TRIO Programs - Funded by the U.S. Department of Education

Educational Opportunity Center (EOC)

www.CCD.edu/EOC | 303.352.8746 (TRIO) | Cherry Creek Building, Suite 137

The Educational Opportunity Center (EOC) is a community service program that provides educational planning, information, and assistance. These services, which are free and open to the general public, include:

- career counseling
- college/university admission
- vocational-technical school enrollment
- academic assessment coordination
- federal and state student financial aid application (FAFSA) assistance
- scholarships search assistance
- educational planning workshops

Student Support Services (SSS)

www.CCD.edu/TRIO | 303.352.TRIO

The Student Support Services (SSS) program serves low-income, first-generation college students, and students with documented disabilities. The SSS staff and peer mentors provide students with many services, including:

- academic advising and course selection
- financial aid application assistance
- scholarship search assistance
- career guidance and exploration
- workshops on college and life survival skills
- and much more

Summer Bridge Program

www.CCD.edu/SummerBridge | 303.352.TRIO

Prior to each fall semester, as part of SSS, a Summer Bridge Program is offered to provide a foundation for a successful college education. This program serves freshmen and returning students who enter CCD in either summer or fall semesters. In this program, students prepare to take classes, learn about financial assistance, explore career options, participate in a variety of enrichment activities, and learn about student services at CCD.

Tutoring Centers at CCD

CCD's Tutoring Centers provide individual tutoring and software programs that help students to develop effective strategies to achieve academic

success. Located on the 4th floor of Confluence, tutors address students' individual learning needs in the following areas:

- English-as-a-Second-Language (ESL) tutors help with pronunciation, conversation, grammar, reading, writing, and computer skills.
- Foundational Skills Institute (Colorado High School Equivalency Diploma) classes prepare students to pass the GED tests and earn a Colorado High School Equivalency Diploma in the Foundational Skills Institute Lab.
- Mathematics tutors help students gain greater experience with math principles and practice skills using online computer tutorials, course videos, specialized workshops, and study groups.
- Student Success Center tutors help students strengthen reading, note-taking, organization, and test-taking skills.
- Writing Center tutors help students plan, compose, and revise their college papers.
- Brainfuse is a free online tutoring service available to help CCD students with math, all types of writing, and many other subjects. Students can access Brainfuse through their Desire2Learn account.

Veteran Support Services

www.CCD.edu/Veterans

Veterans seeking Veterans Affairs (VA) educational benefits must apply through the VA website (www.GIBill.va.gov). It is the veteran's responsibility to assemble and submit all needed materials to the VA Regional Office and CCD's VA Certifying Official.

CCD's VA Certifying Official provides information about veterans' benefits and certifies enrollment throughout the veteran's attendance at the college. It is the veteran's responsibility to notify CCD's VA Certifying Official of any registration updates.

Veterans who are eligible for educational benefits may apply for advanced payment with CCD's VA Certifying Official. The last day to apply for advanced payment is 30 days prior to the first day of classes. Although students may apply for advanced payment, the VA may not issue funds prior to the first day of class. Students must pay their tuition in full or set up a payment plan by the deadline posted in the Admissions and Registration Guide.

For more information, visit the VA Certifying Official in the Admissions, Registration & Records office, or visit www.CCD.edu/Veterans.

Required Documentation

Students must provide all of the following documents to CCD's VA Certifying Official before CCD will begin the VA Certifying Process:

- Copy of original application for benefits (22-1990 or 22-5490) or change of training place (22-1995 or 22-5495).
- Copy of the Certificate of Eligibility (sent by the VA to eligible students six to eight weeks after the student has applied for benefits).
- VA Enrollment Form (available at www.CCD.edu/Veterans).
- Notice of Student Responsibility Form (available at www.CCD.edu/Veterans).
- Copy of DD 214 member 4

Course Selection

The VA does not generally pay for courses that are not required for the student's program of study. VA benefits cannot be used towards a repeated course that has been successfully completed, even if the student intends on repeating the course in order to raise their cumulative GPA. A course for which a grade of D was assigned may be repeated if a higher grade is required for the program of study. The VA will not pay for online developmental courses. Only developmental courses taken on campus are eligible for VA benefits.

CCD's VA Certifying Official will send certification of classes to the VA once the student has registered and submitted the required documentation. If students increase or decrease their credit hours after the initial certification has been submitted, it can result in significant delays to benefits and may also increase the likelihood of overpayment.

Attendance

Students who stop attending class but do not officially withdraw will earn an F grade for the course. Veterans who fail to inform CCD's VA Certifying Official that they have stopped attending a course may receive an overpayment or debt notification from the VA.

Overpayment

An overpayment may occur if a student withdraws, drops, or decreases the amount of credit hours for which they are registered. Courses dropped on or after the start date will create a student debt. It is the responsibility of the student to pay back the VA if an overpayment occurs. For questions concerning this, please ask CCD's VA School Certifying Official.

Veterans' Academic Standards of Progress

Students using VA educational benefits are responsible for following CCD's Academic Progress Policy, which explains student GPA requirements and academic probation processes.

Special Grades

AU - The VA will not certify a grade of AU, which indicates that a course was audited or taken for no credit.

I - An incomplete or I grade must be made up no later than the next consecutive 15-week semester. If an I grade is not completed during the required period, the I will become an F and the veteran's enrollment certification will be adjusted back to the beginning date of the term in which the I grade was received.

Mitigating Circumstances for Veterans

When mitigating circumstances prevail, CCD will attempt to intervene on behalf of the veteran with the Veterans Administration. Mitigating circumstances (as defined by P.L. 94-502) that directly hinder an eligible veteran's or dependent's pursuit of a course and are judged to be out of the student's control include but are not limited to:

- serious illness of the eligible veteran or dependent.
- serious illness or death in the eligible veteran's or other dependent's immediate family.
- immediate family or financial obligations that require a change in terms or place of employment and preclude the veteran or dependent from pursuing course work.
- the college discontinues a course.
- active military duty, including active duty for training.
- withdrawal from a course or receipt of a non-punitive grade upon completion of a course because of unsatisfactory work may be considered mitigating circumstances if the student can demonstrate good faith pursuit of the course up to the point of withdrawal or completion. Students must submit evidence that they applied for tutorial aid, consulted CCD's VA Certifying Official, or consulted a CCD Academic Advisor in an attempt to remedy the unsatisfactory work before withdrawal or completion.

Campus Services

Auraria Higher Education Center

www.AHEC.edu

The Auraria Campus is a dynamic and vibrant higher education community located in the heart of downtown Denver. The 150-acre campus is shared by three separate and distinct institutions of higher learning: Community College of Denver, Metropolitan State University of Denver, and University of Colorado Denver. The Auraria Higher Education Center is a separate state entity whose role is to provide and manage shared services, facilities, and property to support these prominent institutions in achieving their goals. The collective student population is nearly 42,000, with an additional 5,000 faculty and staff.

Auraria Early Learning Center

www.AHEC.edu | 303.556.3188

The Auraria Early Learning Center offers childcare for students, faculty, and staff on the Auraria Campus. It is fully licensed by the Colorado Department of Human Services and rated by Qualistar. The center has 250 spaces for children ages one to six. During the summer semester, a summer camp program is offered for children up to eight years of age.

Auraria Library

Library.Auraria.edu

The Auraria Library provides a wide range of learning resources, research services, and study environments to support student learning. The Auraria Library collection contains nearly one million print books and e-books, more than 65,000 print and e-journals, and media including CDs, DVDs, and streaming videos. Nearly 300 databases provide access to full-text articles, journal citations, images, statistics, legal and business data, and a multitude of other disciplines. These materials can be found at the Auraria Library website, Library.Auraria.edu.

Ask Us Desk

Students can visit the "Ask Us Desk" for assistance with basic research questions, to borrow items for a class (Course Reserves) or from the library's collection, to request materials from regional libraries, via Prospector, or from national libraries, via interlibrary loan, and more. Self check-out machines are available to expedite borrowing library books.

For more in-depth research questions, visit the "Research Help Desk" or go to the "Ask A Librarian" website Library.Auraria.edu/services/researchhelp where students can contact librarians who are able to assist them via walk-in, appointment, phone, email, IM or text message.

For more information about Auraria Library services, call 303.556.2639.

LGBTQ Student Resource Center

www.GLBTSS.org | 303.556.6333 Tivoli Student Union, Room 213

LGBTQ Student Resource Center provides the following services to the Auraria campus:

- Support Services – Addresses issues concerning coming out, HIV/AIDS, relationships, transphobia, homophobia, etc. for LGBTQ students, friends, and families.
- Advocacy – Supports LGBTQ students in discrimination and harassment situations and works to improve the advocacy system on campus.
- Resource Center – Provides information related to LGBTQ issues to students, faculty, and staff.
- Speaker's Bureau – Provides speaker training for student volunteers and schedules speaking engagements for campus classes and events.
- Special Events – Offers LGBTQ Awareness Month, Safe Zone Ally trainings, Welcome Back receptions, leadership training, panels, speakers, and entertainment.

Health Center at Auraria

www.MSUDenver.edu/HealthCenter | 303.556.2525 Plaza Building, Suite 150, on the lower level

CCD students who are enrolled in at least one credit hour and have a current student ID are eligible for services at the Health Center at Auraria. The facility is staffed by physicians, physician assistants, nurse practitioners, radiology technologists, and medical assistants. The Health Center provides low-cost services. These include, but are not limited to, immunizations, treatment of illness and injuries, lab testing, medications, physical exams, annual gynecological exams, sexually transmitted disease information and testing, birth control information/services, minor surgery, cholesterol screening, HIV testing, blood pressure checks, casting, suturing, and X-rays.

Payment is required at time of service. While student health insurance is not required to use the Health Center at Auraria, the facility is an in-network specialty provider for Blue Cross/Blue Shield (BC/BS) insurance. BC/BS members should have their BC/BS card available when seeking care. Free health related classes are also offered to students each semester.

Walk-in Services

Walk-in services begin at 8 a.m., Monday through Friday. Access is on a first-come, first-served basis. The daily closure time for walk-in care varies depending on when all patient slots are filled. Patients are encouraged to check in as early as possible.

Students who have concerns about infectious diseases should contact the Health Center. The college will follow procedures defined by the Colorado Department of Human Services in order to ensure the health and safety of all students, faculty, and staff.

Parking & Transportation Services at Auraria

www.AHEC.edu/Parking | 303.556.2000 | The Parking Office, located on the first floor of the 7th Street Parking Garage

Parking is available in daily fee lots, ranging in price from \$3.25 to \$10.00. There are three parking garages that are available for a daily fee: the 5th Street Parking Garage (located at Walnut and 5th Street), the 7th Street Parking Garage (located at Seventh Street and Lawrence Way) and the Tivoli Parking Garage (located north of the Tivoli Student Union). A limited number of monthly permits are available for other lots around campus and are sold at the beginning of each semester. Four-hour parking meters are available for student use in various locations around campus.

Prospective students who come to the Auraria Campus for services may park in the Tivoli Parking Garage and get their parking tickets validated. Once registered, students no longer are eligible for parking validation.

Parking and Transportation Services also offers the following services:

- carpool parking discounts,
- free on-campus transportation for disabled students on the wheelchair-accessible Handivan (303.556.2001), and
- free campus shuttle service for evening students on the Auraria Night Rider Service (Monday through Thursday, dusk to 10 p.m.) (303.556.2001).

The Phoenix Center at Auraria

www.ThePCA.org | 303.556.6011 | Tivoli Student Union, Room 227

24/7 Free & Confidential Helpline: 303.556.CALL (2255)

The Phoenix Center at Auraria provides education, training, and resource referral for issues of interpersonal violence (IPV) along with 24/7 response and support services. All services are free and confidential for CCD students, staff, and faculty. The Phoenix Center at Auraria does not discriminate and provides services to all who need them. Individuals who have experienced IPV (whether recently or in the past) can contact the Phoenix Center at Auraria for emotional support and to discuss options and available resources. The Phoenix Center at Auraria also provides academic advocacy and facilitates discussions to assist students in feeling safe on campus.